

## Privacy Notice

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Hiatt Financial Ltd, Repton House Bretby Business Park, Bretby, Burton-On-Trent, registered in England and Wales under the company number 07119061 (“We, Us, Our”) an appointed representative of TenetConnect Services Limited (Tenet)\*

Client (“you, your”)

1. We will collect and store *your* personal and financial information which will be handled in accordance with the Data Protection Act 2018 as amended, extended, re-enacted or consolidated from time to time (including without limitation the implementation of the General Data Protection Regulation 2016/679/EC) (data protection legislation). For the purposes of data protection legislation, we are the data controller and we will process *your* Data in accordance with articles 6 (1)(b), 6 (1)(c) and 9 (2)(a) of the General Data Protection Regulation 2016. We will use *your* information to ensure proper performance of *our* agreement with *you* and to comply with *our* legal obligations when providing the services as further described below.
2. We will use *your* name, address, email address, contact number, date of birth, national insurance number and financial information (‘personal information’) to provide *our* services to *you* and verify *your* identity and this may require *us* to pass *your* personal information to *our* group companies, electronic verification providers, product providers or other financial firms such as lenders, banks, insurers, fund managers and platform providers. Should *you* decide not to proceed with *our* services, we will delete *your* personal information.
3. We will pass *your* personal information to Tenet\* as they are responsible for the services we provide to *you* (or their professional advisers) for compliance and monitoring purposes as detailed in the Important Information about our Services document. Further detail regarding how Tenet will use *your* data can be found on its website at [www.tenetgroup.co.uk](http://www.tenetgroup.co.uk) or by contacting Tenet on **01132390011**.
4. We may be required to pass on *your* personal information to the Financial Conduct Authority (FCA), Financial Ombudsman Service (FOS) or the Financial Services Compensation Scheme (FSCS) to help with an investigation or complaint, or other authorities as required by law.
5. We may need to collect sensitive personal data including information about *your* health, ethnic origin, or criminal prosecutions from third parties such as employers and credit reference agencies, fraud prevention agencies and other similar organisations in order to provide *you* with the services, for example where *you* require advice on protection or annuity products.

**If you consent to us obtaining your sensitive personal data from the third parties referred to above for the purpose of providing you with the services and sharing it with third party providers to obtain quotes on your behalf for example where we are providing you with annuity or protection advice as part of our services and Tenet please insert an ‘x’ in this box\***

Mark X in this box [ ]

\*You may exercise *your* right to withdraw *your* consent to the processing of *your* sensitive personal data at any time by contacting Hiatt Financial Ltd by phone at 01283 712 590, by email at andy.hiatt@hiattfinancial.co.uk or by post to Repton House Bretby Business Park, Bretby, , DE15 0YZ.

6. If *you* would like to be contacted by *us* about other services *we* may offer from time to time, please tick below *your* preferred method(s) of contact to confirm *your* consent:

Method of Contact	Consent
Writing by post	
Email	
Phone	

Preferred date and time for contact by phone;

	AM	PM
Weekday		
Weekend		

\**You* may exercise *your* right to withdraw *your* consent and opt-out of receiving any marketing information from *us* at any time. To opt-out of receiving such information *you* can click on the unsubscribe button contained in any communication received or email andy.hiatt@hiattfinancial.co.uk or call 01283 712 590 providing *us* with *your* name and contact details.

7. For further information on how *your* personal information is used, including *your* rights to access the personal information, and who to contact if *you* have any queries please see *our* Privacy Policy which is available on request.

\*Tenet means Tenet Group Limited, Tenet Limited, TenetConnect Limited, TenetConnect Services Limited, TenetLime Limited, its associated companies and its network of appointed representatives.